Visual Guide to IDR Deadlines

Business Days Eligibility for IDR begins when a furnished covered item or service results in Start an out-of-network charge. This can be due to emergency, non-emergency or air ambulance charges. 30 **Initial Payment or Notice of Denial of Payment Due** Calendar after Clean Claim Received Days 30 calendar days **Begin A Mandatory 30-Business Day Open Negotiation Period** 30 business days (starting the day payment or denial is received) 30 **Initiation of the Federal IDR Process by Either Party** Within 4 business days of the close of the Open Negotiation Period (starting the day following the last day of open negotiation) **Selection of Certified IDR Entity** 3-6 business days after initiation, depending on response/agreement between parties **Certified IDR Entity Requirements** Within 3 business days of selection, the IDR Entity must determine IDR eligibility and attest that no conflict of interest exists Receipt of Notice of Offer Link and Invoice Shortly after finalization of IDR Entity, and separately from the notice of entity selection, both parties will receive a link to the Notice of Offer Form and an invoice from the entity. 10 **Submission of Offers and Payment of Certified IDR Entity Fee** Within 10 business days after finalization of IDR Entity selection **Selection of Offer Decision by IDR Entity** 30 30 business days from date of finalization of its selection



90

Calendar Days

Payment Between Parties & IDR Entity Refund to Prevailing Party

30 calendar days after decision for payment \$

30 business days after decision for refund (\$)

Cooling Off Period

For 90 calendar days following a payment decision the initiating party cannot submit a subsequent notice of IDR initiation involving the same party and the same or similar items/services as the initial IDR.



